

# Jagger Vanderpool

Kansas City, MO 64134

[criminalinvestigationbureau@outlook.com](mailto:criminalinvestigationbureau@outlook.com)

+1 913 832 8549

Willing to relocate: Anywhere

Authorized to work in the US for any employer

## Work Experience

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### **Armed Security Officer**

Silver Star Protection Group - Independence, MO

March 2021 to May 2022

(Duties) to make sure that people do not linger in the dispensary. Their visit needs to be as short as possible to control the traffic and keep everyone, including dispensary staff, and delivery drivers with product safe.

### **Sales Manager - Security Supervisor.**

Northland Security Patrol, LLC - Kansas City, MO

April 2017 to February 2021

- Maintain law and order in area of jurisdiction, Monitor staff by patrolling with them, Assign work areas for officers to patrol, Protect the people and property, Conduct routine patrols with team, Look out for suspicious persons, vandalism or hazard, Respond to alarms and distress calls.
- Designing and implementing a strategic sales plan that expands company's customer base and ensure it's strong presence. Managing recruiting, objectives setting, coaching and performance monitoring of sales.

### **Security Supervisor/Officer**

Metro Public Safety & Investigations - Gladstone, MO

February 2014 to April 2017

Provide security staff with list of duties at the beginning of each shift. Educate staff to ensure that they deal with adverse situations in a calm and effective manner. Teach new hires as security staff and train them in learning the ropes. Establish priorities of security patrols and ensure that staff adheres to them. Ensure that unauthorized personnel are not granted access to a premises. Provide support in emergency and evacuation services by guiding people to take certain routes to ensure their safety.

Guide security staff to act appropriately during emergency situations. Conduct property searches on a regular basis. Respond to requests of removing vagrants from property and ensure that any suspicious activity is investigated immediately.

### **Security Supervisor (Corporal)**

Homeland Security Protective Services - Kansas City, MO

June 2012 to February 2014

Performing patrol duties within assigned areas to guard against theft, shoplifting, vandalism and fire. Handling emergency situations effectively; medical emergencies, accidents and other threats.

Managing security systems in order to prevent theft, violence and vandalism. Observing all activities at premises and reporting any suspicious circumstances.

### **Security Officer**

Titan Protection and Consulting, Inc - Overland Park, KS  
January 2011 to June 2012

Monitor and authorize entrance and departure of employees, visitors, and other persons to guard against theft and maintain security of premises. Write reports of daily activities and irregularities, such as equipment or property damage, theft, presence of unauthorized persons, or unusual occurrences and patrol properties.

### **Loss Prevention Agent**

JCPenney - Overland Park, KS  
December 2009 to January 2011

Provided daily reports with management using Microsoft Office and Excel. Implemented policies and regulations. Filing incident reports when necessary. Preventing shrink within the store, internal and external.

## Education

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### **Bachelor's in Psychology**

Johnson County Community College/KSTATE - Overland Park, KS  
2012 to 2016

### **High school diploma in Basic Studies.**

Shawnee Mission North High School / Johnson County Community College - Overland Park, KS  
2007 to 2011

## Skills

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- Well versed in securing a facility, premises using advanced techniques, Track record of patrolling assigned areas diligently, Known for acting quickly in emergency situations, Working knowledge of using firearms and other police/security equipment, Excellent judgment aptitude with a solid ability to detect imminent threats
- Willing to work in a rotating shift
- Excellent communication skills
- Good eye for detail with the ability to stay organized at all times, Polite and courteous demeanor, Particularly effective in working independently, Proven ability to adapt to changing priorities, Track record of working in a fast paced environment, Effective listening skills, Physically dexterous, Profound ability to maintain confidentiality of information, Extremely capable of monitoring premises through advanced security cameras, Very vigilant to suspicious individuals and things, Demonstrated ability to handle and resolve conflicts in an effective manner. (8 years), Patrol, Armed Security, Security, Communications, Microsoft Word, Word
- Loss Prevention
- Sales Management
- Surveillance
- Interviewing
- Recruiting

- Leadership
- Supervising Experience
- Management
- English
- Writing Skills
- Sales Experience
- Security
- CCTV
- Driving
- Cash Handling
- Typing
- Pricing
- Customer Service

## Languages

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- English - Expert

## Certifications and Licenses

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**Security Guard License**

**Class A Security License**

**PERC Card**

**First Aid Certification**

**CPR Certification**