

Larry J. Harris

816-592-5713

Kansas City, MO

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An enthusiastic and results-oriented individual with a strong work ethic, committed to proving myself a valued employee. My enthusiasm for my work contributes to the belief that I can add real value to your organization. Customer focused, patient and adaptable, I am a team player who is always willing to go the extra mile.

PROFESSIONAL EXPERIENCE

Sep 2021- November 2021

Customer Solution Specialist Russell Cellular

Provided solutions to upset customers who called the retail store.

Persuaded customers to visit the store to promote sale opportunities.

Oct 2019- July 2020

Customer Service Representative HyVee

Independence, Mo

- Maintained a positive, professional attitude toward co-workers and customers at all times.
- Responded to customer inquiries.
- Cross-trained new employees on store policies and work duties.
- Knowledge of cashier duties and bagging items.

May 2018- Jan 2018 Volunteer

ReStart

Kansas City, Mo

Customer Solution Specialist Russell Cellular

Answered calls coming into Russell Cellular stores

Active solution creator

- Sorting donated food
- Cleaning food prep areas
- Prepare and serve meals for people experiencing homeless and mental health obstacles.

COMPUTER SKILLS

- MS Word/ Outlook/ Powerpoint/ Excel/ OneNote
- Google Drive- Docs, Sheets, Slides, Forms

EDUCATION

Jan 2018 - May 2019

Iowa Western Community College Council Bluffs, IA

- General studies